



**San Gabriel/Pomona
Regional Center**

August 10, 2026

RE: Quality Assessments Requirements, Priorities and Plan Pursuant to Welfare & Institutions Code Section 4571 — Fiscal Year 2023–2024

Dear Elizabeth Tom,

Within this letter you will find San Gabriel/Pomona Regional Center's (SG/PRC) actions, ongoing plan, priorities, goals, and strategies to improve quality assessment outcomes as reflected within the Fiscal Year 2023–2024 National Core Indicators Surveys.

I. Public Meetings with Stakeholders Methodology

SG/PRC developed one presentation including: SG/PRC outcomes from the Adult Family Survey (AFS) FY 23-24, Child Family Survey (CFS) FY 23-24, and Family/Guardian Survey (FGS) FY 23-24; and an overview of the Quality Assessment & National Core Indicators (NCI) (see Attachment A).

This presentation was presented by *Salvador Gonzalez, Director of Service Access and Equity*, to stakeholders, including SG/PRC staff, and the SG/PRC Board of Directors on August 26, 2026, via ZOOM. During this meeting, the presenter reviewed procedures used to conduct the quality assessments and provided an overview of SG/PRC's performance on selected survey questions as measured against the statewide averages. The NCI flyer was posted to the website, sent to DDS and Equity Partners at least 30 days before the scheduled presentation. The flyer was sent to the community on July 14, 2026, via constant contact.

Throughout and at the end of the presentation, opportunities were provided for stakeholders to offer input, make comments and provide recommendations (See Attachment B) for the Minutes and feedback of August 26, 2026, Board Meeting.

No comments, feedback, or input were received from stakeholders; community members were thankful for the presentation and the information.

II. SG/PRC's Priorities and Plan that Apply to All Age Groups Intended to Improve All Performance Indicators

A. Centering Individuals Served and Families in SG/PRC's Improvement Efforts

SG/PRC remains dedicated to improving all performance indicators for all age groups by primarily hearing from individuals and families served by our Regional Center. Public input and comments continue to drive SG/PRC's efforts.

Strategies — SG/PRC's Service Access and Equity Department hosted a total of 10 Coffee with Director during FY 23-24, public meetings, to provide a space for families and individuals to connect with SG/PRC to provide feedback and to seek additional support. Close to 100 families and individuals participated in Coffee with Director public meetings. The first of these sessions was on 8/2 where we held three sessions; the first session was in English and ASL community, the second was for the Black/African American community, and the third was held for the Spanish speaking community. The second date of Coffee with the Director was on 8/3 with an additional three sessions; the first was for the Chinese community, the second was for the Korean community and the last session was for the Vietnamese community. In attendance were families served by SG/PRC as well as providers. During these sessions we received feedback and suggestions on areas where we can continue to progress as well as positive feedback. On 11/8/23 the Service Access and Equity Department at SG/PRC hosted the last session of Coffee with the Director for 2023 where several community members including, individuals served, family members, advocates, vendors, and community partners attended. Our Executive Director, Jesse Weller, welcomed the community, Director of SAE, Salvador Gonzalez, and Language Specialists, Tiffany Loong and Luz Rodriguez-Urbe presented to the community how we have been expanding our information accessibility to the community through grant funds from DDS. Community Outreach Specialist had an outreach table where several families and community members stopped by for information.

SAE also partnered with Bridging Voices to host listening sessions to various cultural/language groups including Deaf & Hard of Hearing community, Black/African American community, Spanish, Mandarin, Cantonese, Korean, Vietnamese and Tagalog communities. Bridging Voices shared data and surveys results in 2024. Those results helped to guide our outreach efforts, community trainings, support to families, and feedback to the leadership team.

B. Keeping Individuals Served and their Families Informed

SG/PRC continues to strengthen its connection with individuals served and their families through various platforms of information that allow for more engagement between individuals, families and SG/PRC staff.

Strategies — SG/PRC continues to hold monthly Community Zoom Meetings on the third Tuesday of the month where updates on various topics are provided to individuals, families, and the community. Our Regional Center also disseminates information through our website, our equity partners, parent support groups, and Constant Contact.

Parent Mentor Initiative (PMI) SG/PRC's Parent Mentor Initiative grant project, funded by Department of Developmental Services (DDS), from June 2023 to May 2024 received 72 referrals during the grant year. The average number of clients served month to month was approximately 42 individuals. The project was successful in connecting families with low or no POS, served by our Regional Center, to services provided by the regional center as well as to community resources through a parent-to-parent model referred to as a Parent Mentor.

Critical Issues Forum (CIF) The Service Access and Equity Department continues to offer a training forum for individuals/families/community members, known as the Community Information Forum (CIF), to learn information on a variety of topics. These meetings are held via an online platform, on the third Thursday of the month. For the 23-24 fiscal year, (11) community presentations were held and the topics were: *Housing Options and Resources; Deaf and Hard of Hearing Culture Awareness and Resources, First Responders Panel, Performance Contract, Audiology: How to Navigate your Child's Needs from Birth to Three, Annual POS Expenditure Data, Special Education 101, Lanterman Appeal Process, Applied Behavior Analysis, Deaf and Hard of Hearing Cultural Awareness and Resources, Housing Options and Resources*. Over 500 people attended our FY 23-24 Community Information Forum.

Special Education Parent/Caregiver Trainings The Service Access and Equity Department also offered Special Education Trainings for parents and caregivers to help them advocate during IEP's or on 504 Plans. The following were the topics presented on: *Bullying at School – What can be done? Options for Resolving Disagreements Regarding Special Education, Understanding IEP Meetings, Effective Communication in the IEP Process, IEP's Transition Planning for life after high school*. Over 190 individuals attended these special education trainings.

DMH Workshops The SAE Department partnered with the Department of Mental Health to offer a 4-week workshop series for individuals and families. The series ran from 10/4/23 to 10/25/23 and covered the following topics: Emotional Wellbeing, Grief, Loss and Resilience, Bullying, Acceptance and Prevention, and lastly Mental Health: Changing the Stigma. The SAE team worked behind the scenes in coordinating this event and working with DMH and contracted interpreters. The workshop was offered in English, Spanish, Chinese, Korean, and interpreting in ASL and Vietnamese. The workshop was well attended with over 60+ participants each week.

Enhanced Services Workshop/Conference: The SAE Department hosted a total of three workshops and one conference for families in the Specialized units to learn more about the regional center system, the role of their service coordinators, services available, educational and employment supports, and more. The first of these workshops was on October 23, 2023, followed by the second workshop on January 17th, 2024, and the last workshop on March 20, 2024. These workshops culminated at a conference that was scheduled for May 23, 2024. The 200 individuals and the families were invited to these events via mail, email, and text messaging.

The intent of the conference was to help families that had been identified with no or low POS, get better connected and involved with the regional center by offering information on services offered, generic resources and connecting families with community-based organizations so that they have the information in a more accessible manner. Conference speakers were, Director of SAE, Salvador Gonzalez, who opened the conference with a welcome and provided an overview of the SAE Department; Director of Client Services, Daniela Santana, who provided information on services offered by the regional center, role of the Service Coordinator and the appeal process; Clients' Rights Advocate, Aimee Delgado from Office of Clients Rights Advocacy, who provided information on how they support families that are served by regional centers, example of how they support; Director of Parent Place, Elena Sanchez, who provided information on the relationship between the regional center and a family resource empowerment center; Director of Clinical Services, Hortencia Tafoya, who provided information on clinical services the regional center offers; LA Care Regional Center liaison, Ashley Benoit, who provided information services offered by LA Care; and Executive Director of the San Gabriel/Pomona Regional Center, Jesse Weller, who provided closing speech to the families served by our Regional Center. Exhibitors for the resource portion of the event were, Department of Developmental Services Ombudsman, Parent's Place, Alma Family Services, Department of Mental Health, SCRS-IL, Office of Clients Rights Advocacy, and Department of Rehabilitation.

C. Staff Training to Maintain High-Quality Customer Service

SG/PRC believes that staff training regarding SG/PRC's mission, core values, and internal policies related to business communications and timely response improves overall satisfaction with SG/PRC's approach to meeting the needs of individuals served and their families.

Strategies — SG/PRC continues to offer presentations through our Critical Issues Forum and internal staff trainings covering policies, generic resources, directives, and best practices.

Critical Issues Forum As previously mentioned, the SAE Department offered (11) Community Information Forum presentations and the topics were: *Housing Options and Resources*; *Deaf and Hard of Hearing Culture Awareness and Resources*, *First Responders Panel*, *Performance Contract*, *Audiology: How to Navigate your Child's Needs from Birth to Three*, *Annual POS Expenditure Data*, *Special Education 101*, *Lanternman Appeal Process*, *Applied Behavior Analysis*, *Deaf and Hard of Hearing Cultural Awareness and Resources*, *Housing Options and Resources*. Staff were encouraged to attend these community trainings in order to stay informed of the same information the community received.

Staff Trainings The Service Access and Equity Department offered (2) staff trainings on *Enrichment of ABA programming: Incorporating Siblings* and *How to Access ABA & Mental Health Services*. Additionally, the SAE department offered staff training on Special Education topics, presented by our Education Specialist, Nora Perez-Givens, they were: School Discipline – Rights of Students with Disabilities, Options for Resolving Disagreements regarding Special Education, Limited Conservatorship and the Role of Regional Center completing the Conservatorship Letter, Addressing Behavioral and Mental Health Needs via IEP. Over 280 staff attended our FY 23-24 staff trainings.

III. SG/PRC's Priorities and Plans Based on FY 2023–2024 Survey Findings

The FY 23-24 NCI results show that SG/PRC performs at or near the statewide average on most measures, and exceeds the statewide average on several, including overall satisfaction with services and supports (AFS: 44% “always” satisfied vs. 38% CA average) and the belief that services have made a positive difference in the life of the family member (consistently at or above the CA average across all three surveys). The results also identify two areas warranting focused attention, described below.

1. Provider Understanding of Disability-Related Needs (Health and Safety)

Across all three surveys, families and individuals reported at somewhat lower rates than the statewide average that their primary care providers, dentists, and mental/behavioral health professionals “always” understand their family member's needs related to their disability. This gap was most pronounced on the Family/Guardian Survey (FGS), where 44% reported their family member's primary care provider always understands their needs (vs. 49% CA average), 44% for dentists (vs. 49% CA average, with 29% responding “don't know” vs. 18% CA average), and 30% for mental/behavioral health professionals (vs. 35% CA average).

Strategies — SG/PRC will expand provider education through outreach efforts and educational material such as informational brochures, resource guides, and presentations, when possible.

Outreach and Community Presentations The SAE Department participated in more than 60 outreach events during FY 2023–2024. These events provided valuable opportunities for SAE team members to connect with community organizations and other service providers. These connections often developed into partnerships and led to opportunities for SAE staff to provide presentations and training to community organizations and their staff.

Examples of these outreach and presentation activities include:

- **February 3, 2023:** SAE team members met with Pacific Clinics to discuss opportunities for future trainings and presentations for Pacific Clinics staff.
- **February 8, 2023:** SAE Team members met with Veronica from Foothill Family Services to discuss coordinating a community presentation on Regional Center services.
- **February 15, 2023:** SAE Team members attended the SPA3 Collaborative and provided a presentation on San Gabriel/Pomona Regional Center services.
- **February 16, 2023:** SAE Team member attended the CLAP Workshop through Familias First to introduce herself to the parent group, share resources available on the Regional Center website, and promote the Parent Mentor Initiative.

SAE team members also continued outreach efforts to pediatricians throughout the SG/PRC catchment area to increase awareness and understanding of the Regional Center system and available services.

In addition, Outreach Specialists developed a comprehensive resource guide to support families and community partners in accessing information and resources. The guide was also translated into Spanish, Chinese, Korean, and Vietnamese to increase accessibility for the diverse communities served by SG/PRC.

2. Language Access and Cultural Responsiveness for Adults Not Living with Family (FGS Population)

The FGS population — families or guardians of adults who do not live with them — reported comparatively lower rates on several language-access and cultural-responsiveness measures. Sixty-one percent (61%) reported receiving a copy of their family member's Individual Program Plan (IPP) in their preferred language, compared

to a 70% CA average (with 21% responding “no” vs. 16% CA average). Sixty-nine percent (69%) reported their family member's case manager/service coordinator always supports them in a way that is respectful of their culture (vs. 75% CA average), and 67% reported that support workers always provide services in a culturally respectful way (vs. 72% CA average).

Strategies —The NCI findings highlight an opportunity to continue improving language access and culturally responsive practices for families and guardians of adults who do not live with them. The SAE department will continue to support outreach efforts that promote access to resources, respectful communication, and culturally responsive services for individuals and families.

Ms. Tom, the above satisfies the requirements expressed in Welfare & Institutions Code Section 4571. This report, priorities, plans, and strategies will be posted on the SG/PRC webpage.

Ms. Tom, if you have any questions regarding this report or the plans within, please contact Salvador Gonzalez, Director of Service Access and Equity at sgonzalez@sgprc.org or (909) 710-8814.

Best Regards,

Salvador Gonzalez, M.A.
Director of Service Access and Equity
San Gabriel/Pomona Regional Center (SG/PRC)

Enclosures:

- Attachment A – Adult Family Survey, Child Family Survey, and Family/Guardian Survey PowerPoint (FY 23-24)
- Attachment B – Board of Directors Meeting Announcement, Agenda, and Minutes 08.26.2026



San Gabriel / Pomona
Regional Center

COFFEE with the Director

2023 Listening Sessions

We welcome the community to join San Gabriel/Pomona Regional Center's Service Access and Equity Department for coffee. This is a great opportunity to engage with SG/PRC leadership, gain knowledge and ask questions. We value your feedback, comments, and participation.

Sessions will be held In-Person at San Gabriel/Pomona Regional Center
75 Rancho Camino Dr. Pomona, CA 91766

MAY 10 & AUGUST 2

11:00 AM - 12:00 PM

English & Deaf and Hard Hearing Community
with American Sign Language Interpretation

1:00 PM - 2:00 PM

Black/African American Community

2:30 PM - 3:30 PM

Hispanic & other Spanish Speaking Communities

MAY 11 & AUGUST 3

11:00 AM - 12:00 PM

Chinese Community

1:00 PM - 2:00 PM

Korean Community

2:30 PM - 3:30 PM

Vietnamese Community

Special Session with:

JESSE WELLER, PSY.D. NOVEMBER 8
EXECUTIVE DIRECTOR —10AM-12PM—
ALL LANGUAGES AND CULTURES WELCOME

For more information, please contact Luz Rodriguez-Urbe (909) 710-8828 or Tiffany Loong (909) 710-8827.
"Service, Support, and Advocacy for Individuals with Developmental Disabilities and their Families"



Coffee with the Director

We welcome the community to join San Gabriel/Pomona Regional Center's Service Access and Equity Department for coffee. This is a great opportunity to engage with SG/PRC leadership, gain knowledge, and ask questions.

We value your feedback, comments, and participation.

Light breakfast will be provided and coffee, courtesy of Café Seesaw.

[Click here](#) or Scan QR code to register.

Special Session with:

Jesse Weller, Psy. D.

Executive Director

NOVEMBER 8, 2023

10AM-12PM

All Cultures and Languages Welcome

Event will be held In-Person at San Gabriel/Pomona Regional Center

 **75 Rancho Camino Drive, Pomona, CA 91766**

Interpretation will be available in American Sign Language (ASL), Chinese, Korean, Spanish, and Vietnamese

For more information, please contact:

Luz Rodriguez-Uribe (909) 710-8828 or Tiffany Loong (909) 710-8827



“Service, Support, and Advocacy for Individuals with Developmental Disabilities and their Families.”



San Gabriel / Pomona
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2023 CALENDAR

CRITICAL ISSUES FORUM

Addressing important, new, or current issues that may affect the delivery and accessibility of service to individuals, parents, caregivers, vendors, and community that supports those served by San Gabriel/Pomona Regional Center

Date	Topic	Presenter
January 12, 2023	Support for Clients in the Legal System	Patricia Rambo, Forensic Specialist
February 23, 2023	The Lanterman Fair Hearing Process and Changes to the process	Daniel Ibarra, Fair Hearing Specialist
March 2, 2023	Annual POS Expenditure Data	SGPRC Equity Team
April 13, 2023	Utilization of Evidence-Based Practices	Joshua Trevino, BCBA
May 18, 2023	Service Access and Equity Specialists Roles	Service Access and Equity Department
June 8, 2023	Special Education 101	Nora Perez-Givens, Education Specialist
July 13, 2023	Housing Options and Resources	Lisa Cipres, Housing Specialist
August 17, 2023	Deaf and Hard of Hearing Culture Awareness and Resources	Jessica Wilson, Deaf and Hard of Hearing Specialist
Sept. 20, 2023	First Responders Panel	Los Angeles County Fire Department at SG/PRC
Sept. 27, 2023	CY2023 Performance Contract	Salvador Gonzalez, Director of Service Access & Equity

VIA ZOOM

- [Click Here](#) for Zoom
- Meeting ID: 836 6212 8172

Service Access and Equity

- For more information, please contact:
[Josie Martinez](#) (909) 710-8816

LACC

Through the Language Access and Cultural Competency, all presentations will be simultaneously interpreted in our five threshold languages: English with ASL, Spanish, Chinese, Korean, and Vietnamese





San Gabriel / Pomona
Regional Center

2024 COMMUNITY INFORMATION FORUM

Community Information Forum, formerly known as Critical Issues Forum, addresses important, new, or current issues that support delivery and accessibility to individuals served by SG/PRC.

Join us via Zoom
Meeting ID: **865 3741 9310**
[Or Click Here](#)

Date	Topic	Presenter
02/01/2024 11am-12pm	Audiology: How to Navigate your child's needs from Birth to Three	Kristina Rousso, Au.D. Doctor of Audiology
03/14/2024 11am-12pm	Annual POS Expenditure Data	Service Access and Equity Team
03/21/2024 11am-12pm	Special Education 101	Nora Perez-Givens Education Specialist
04/11/2024 11am-12pm	The Lanterman Appeal Process	Daniel Ibarra Appeal Process Manager Rosa Fernandez Appeal Process Specialist
04/25/2024 11am-12pm	Applied Behavioral Analysis	Joshua Trevino, BCBA Jenny Fong, BCBA
05/09/2024 11am-12pm	Deaf and Hard of Hearing Culture Awareness and Resources	Jessica Wilson DHH Specialist
06/20/2024 11am-12pm	Housing Options and Resources	Lisa Cipres Housing Specialist
07/25/2024 11am-12pm	Employment Services	Lihn Lee Employment Specialist
08/22/2024 11am-12pm	Individualized Education Program (IEP) Basics	Nora Perez-Givens Education Specialist

All presentations will be simultaneously interpreted in our five threshold languages:
English with ASL, Spanish, Chinese, Korean, and Vietnamese

For more information, please contact:
Luz Rodriguez-Urbe at lrodriguez@sgprc.org; (909) 710-8828 or
Tiffany Loong at tloong@sgprc.org; (909) 710-8827

"Service, support, and advocacy for individuals with developmental disabilities and their families."





**San Gabriel / Pomona
Regional Center**

2023 Staff Training Calendar

Service Access and Equity Department has scheduled the following training for the benefit of all our employees to keep them updated on various topics.

Presentations will be held from 11:00am-12:00pm

DATE	TOPIC& PRESENTER
1/26/23	How to Prepare a NOPA & Fair Hearing Forms Daniel Ibarra, Fair Hearing Specialist
2/09/23	How to Access ABA & Mental Health Services Marssia Chutan, LA Care Liaison
3/23/23	Meet your Service Access and Equity Specialists Service Access and Equity Department
4/06/23	Utilization of Evidence-Based Practices Joshua Trevino, Board Certified Behavior Analyst
4/20/23	IEP Basics & Your Role at School Nora Perez-Givens, Education Specialist
5/11/23	The Lanterman Hearing Process/Changes to the Process Daniel Ibarra, Fair Hearing Specialist
6/15/23	How to Utilize Family Education/Training Modules Amos Byun, Community Outreach Specialist
8/10/23	Enrichment of ABA Programing: Incorporating Siblings Joshua Trevino, Board Certified Behavior Analyst
8/24/23	How to Access ABA & Mental Health Services Tina Hendizadeh, LMFT - HealthNet Community Liaison
09/2023 TBD	Disabled Students Programs and Services (DSPS) Citrus College Emmy Madrid, DSPS Specialist

For more information, please contact: [Amos Byun](#) (909) 710-8815 or [Josie Martinez](#) (909) 710-8817

[Click here to Join Zoom Meeting](#)
Zoom Meeting ID: 864 0271 9405



San Gabriel / Pomona
Regional Center

2023 EDUCATION SYSTEM TRAININGS - STAFF ONLY

Provided by Nora Perez-Givens, Education Specialist

Join us the 3rd and 4th Friday of the month for these one-hour trainings to learn more about helping families through the education system.

11:00am-12:00pm via Zoom

MONTH	TRAINING TOPIC
January 20 ,24	Special Education - The Basics
February 17, 24	Special Education Timelines
March 17, 24	Special Education - Terms to Know/Generic Resources
April 21, 28	504 Plan vs. IEP - Which is Best Based on Student Need
May 19, 26	Development of a Supportive IEP
June 16, 23	Parents Rights - Special Education
July 21, 28	School Discipline - Rights of Students with Disabilities
August 18, 25	Options for resolving Disagreements regarding Special Education
September 15, 22	Limited Conservatorship and the Role of Regional Center completing the Conservatorship Letter
October 20, 27	Addressing Behavioral and Mental Health Needs via IEP
November 3, 10	Assistive Technology and IEP's

Zoom ID: 831 2220 5759 or [Click here for Zoom Link](#)

For more information, please contact Nora Perez-Givens ext. 8820 or Marilyn Carmona ext. 8818



San Gabriel / Pomona
Regional Center

2023 VIRTUAL TRAINING ABOUT EDUCATIONAL MATTERS FOR PARENTS

Provided by Nora Perez-Givens, Education Specialist

These trainings will provide parents, caregivers, with the fundamental knowledge about Individuals with Disabilities Education Act (IDEA), Section 504 Rehabilitation Act and advocacy skills to assist parents when advocating for their child's educational needs.

Thursday Evenings from 4:30pm-6:00pm via Zoom

DATE	TRAINING TOPIC
March 23	New to IEPs (Special Education - Basics to Know)
April 27	IEPs vs. 504 Plans - Which one best supports my child at school?
May 25	Parents Rights - Special Education
June 22	IEPs - Related Services
July 27	Bullying at School - What can be done?
August 24	Options for Resolving Disagreements Regarding Special Education
September 28	Understanding IEP Meetings
October 26	Effective Communication in the IEP Process
November 2	IEPs Transition Planning for life after High School

Spanish, Mandarin, Korean, and Vietnamese interpretation will be provided.

For other languages, please request 7 days prior to training date to arrange this service. For American Sign Language (ASL), or other languages, please contact [Luz Rodriguez-Urbe](#) at (909) 710-8828

Zoom ID: 864 3665 3824 or [Click here](#) for Zoom Link



San Gabriel / Pomona
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2024 Virtual Training for Parents

Provided by Nora Perez-Givens, Education Specialist



The training sessions will provide parents with the fundamental knowledge about Individuals with Disability Education Act (IDEA), Section 504 Rehabilitation Act and advocacy skills to assist parents when advocating for their child's educational needs.

All trainings will be held from 11:00am-12:00pm

FEBRUARY 26	New to IEP's (Special Education) - Basics to Know
MARCH 25	Special Education - Terms to Know/Generic Resources
APRIL 29	Development of a Supportive IEP
MAY 20	Special Education Timelines
JUNE 24	Resolving Disagreements Regarding Special Education
JULY 22	School Discipline - Rights of Students with Disabilities
AUGUST 26	Effective Communication in the IEP Process
SEPTEMBER 16	504 Plan or IEP: Which is best based on student need
OCTOBER 7	Assistive Technology and IEP's
NOVEMBER 18	Special Education - Parent Rights

Zoom Link: [Click Here](#)

Meeting ID: 839 9707 3911



For more information, please contact:

Nora Perez-Givens at (909) 710-8824 or Marilyn Carmona (909) 710-8816

Interpretation will be provided in ASL, Spanish, Korean, Vietnamese, and Chinese.

www.sgprc.org



San Gabriel / Pomona
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FISCAL YEAR 2022-2023

2024 Annual Purchase of Service (POS) Expenditure Data Community Meetings

We are excited to share upcoming meetings with our community:

SG/PRC will be conducting presentations by Salvador Gonzalez, Director of Service Access and Equity, as required by the Lanterman Act, Welfare Institutions Code (WIC) 4519.5, relating to Purchase of Service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability. The presentations will be hosted virtually. Please see the [Calendar at www.sgprc.org](http://www.sgprc.org) for details. We hope to see you at one of our meetings and look forward to your feedback. If you have any questions please contact Salvador Gonzalez at SGonzalez@sgprc.org.

Date	Primary Audiences	Meeting Information
March 5, 2024 Tuesday 11am-12pm	Black/African American Community	Zoom Link: https://sgprc-org.zoom.us/j/86026538751
March 7, 2024 Thursday 11am-12pm	Hispanic Community	Zoom Link: https://sgprc-org.zoom.us/j/86026538751
March 14, 2024 Thursday 11am-12pm	All Communities at Community Information Forum*	Zoom Link: https://sgprc-org.zoom.us/j/86537419310
March 19, 2024 Tuesday 11am-12pm	Asian Communities	Zoom Link: https://sgprc-org.zoom.us/j/86026538751
March 27, 2024 Wednesday Starts at 7:15pm	All Communities at SG/PRC Board of Directors Meeting*	Meeting ID: 234 566 141 Password: 916227 Click here for Zoom Link

***Note:** Interpretation will be available in ASL, Spanish, Chinese, Korean, and Vietnamese.

For other language interpretations, please contact LACC Specialists
7 days prior to the meeting:

[Tiffany Loong](mailto:Tiffany.Loong@sgprc.org) (909) 710-8827 or [Luz Rodriguez-Urbe](mailto:Luz.Rodriguez-Urbe@sgprc.org) (909) 710-8828

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LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

**SG/PRC IN COLLABORATION WITH THE LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH IS OFFERING A FREE 4-WEEK
WORKSHOP SERIES ON VARIOUS MENTAL HEALTH TOPICS.**

Date	Topic	Description
10/4	Emotional Wellbeing and Stress	Learn about the relationship between stress and health.
10/11	Bullying Prevention - Kindness, Acceptance, Inclusion	Understanding why children bully, the impact of bullying on mental health, and more.
10/18	Grief, Loss, and Resilience	Learn about the five stages of grief and loss, the Impact in children and adolescents, and more.
10/25	Mental Health and Stigma: Changing the Story	What are the narratives that maintain stigma on Mental Health, advice to eliminate stigma.

This workshop series aims to reduce stigma associated with mental illness and increasing awareness about mental health issues, removing barriers, and improving timely access to culturally and linguistically appropriate resources.

JOIN VIA ZOOM
[CLICK HERE FOR LINK](#)

MEETING ID: 880 4381 9307
DIAL IN: 16699006833

11:00 AM- 12:00PM

INFORMATION WILL BE PRESENTED IN THE FOLLOWING LANGUAGES: SPANISH, KOREAN, MANDARIN, AND ENGLISH.
INTERPRETATION IN AMERICAN SIGN LANGUAGE & VIETNAMESE.

FOR MORE INFORMATION CONTACT AMOS BYUN (909) 710-8815 OR JOSIE MARTINEZ (909) 710-8817



SERVICE, SUPPORT AND ADVOCACY FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND THEIR FAMILIES.



San Gabriel / Pomona
Regional Center

www.sgprc.org

San Gabriel/Pomona Regional Center

ENHANCED SERVICES WORKSHOP



SG/PRC is dedicated to ensuring you receive services and supports that align with your dreams, including living a productive and satisfying life. Join us to learn more about how the regional center can support you achieve this goal. Please register for these workshops.

PLEASE JOIN US

10am-12pm



SG/PRC

75 Rancho Camino Drive, Pomona, CA 91766



October 18, 2023

Navigating the Regional Center and
Access to Regional Center Funded Services



January 17, 2024

Accessing Generic Resources



March 20, 2024

Educational Rights, College Supports
and Employment Supports



Double Tree by Hilton

924 W. Huntington Drive, Monrovia, CA 91016



**May 23, 2024
8:30am-12pm**

Empowerment Conference: Enhanced Services



**TO REGISTER,
CLICK HERE
OR
SCAN QR CODE**

For more information, please contact:

Arturo Ramirez: (909) 710-8659

Marisela Perez: (909) 710-8634

Michela Walker: (909) 710-8660

Heather Paz: (909) 710-8468

Gabby Leon: (909) 710-8466



San Gabriel / Pomona
Regional Center

San Gabriel/Pomona Regional Center

Enhanced Services
Presents

EMPOWERMENT CONFERENCE

Time

8:30am - 1:00pm

Breakfast and Lunch Provided

Location

Double Tree by Hilton
924 W. Huntington Drive
Monrovia, CA 91016

Registration is
required |
Space is Limited

[Click here or](#)
[Scan QR Code](#)



Contact

For more information:

Arturo Ramirez	(909) 710-8659
Robert Lickfelt	(909) 710-8634
Michela Walker	(909) 710-8660
Heather Paz	(909) 710-8468
Gabby Leon	(909) 710-8466

Conference Information

Our 1st Annual Enhanced Services Empowerment Conference is a place to gather with others, learn, grow, and get connected. We are committed to supporting families obtain information about regional center, generic resources, and community organizations. SG/PRC specialists, self-advocates, and other generic resources will be present to provide information of available resources.

Interpretation will be provided in Spanish, American Sign Language, Korean, Vietnamese, and Chinese.

Speakers



**SG/PRC
DIRECTORS**



**OFFICE OF
CLIENTS'
RIGHTS
ADVOCACY**



**FAMILY
RESOURCE
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