

**SAN GABRIEL/POMONA VALLEYS  
DEVELOPMENTAL SERVICES, INC.  
STRATEGIC DEVELOPMENT COMMITTEE MINUTES**

**April 22, 2026**

The following committee members were present at said meeting:

**MEMBERS:**

Julie Chetney, Chairperson  
Trish Gonzales, Board President  
Lisa Nguyen, Committee  
Member  
Bill Stewart, Board Director  
Natalie Webber, Committee  
Member

**STAFF:**

Jesse Weller, Executive Director  
Erika Gomez, Liaison to the BOD & RDDF

**MEMBERS ABSENT:**

Gisele Ragusa, Committee  
Member  
Yan Li, Committee Member

**GUESTS:**

Ann  
Mark

**RECOMMENDED BOARD ACTIONS**

**THE STRATEGIC DEVELOPMENT COMMITTEE RECOMMENDS THAT  
THEY TAKE ACTION ON THE FOLLOWING:**

**ITEMS DISCUSSED**

A) Julie Chetney, Chairperson, called the meeting to order at 5:38 p.m. A quorum was established.

- The agenda for the meeting was reviewed.
- The minutes of the March 25, 2026 meeting were reviewed and approved.  
*M/S/C (Gonzales/Nguyen) The committee approved the minutes.*

B) **PUBLIC INPUT**

None

C) **STRATEGIC PLAN – Strategic Plan – Quarter 3 Update**

Executive Director, Jesse Weller, provided a Quarter 3 Update:

- Where we stand – progress across all four goals
- Goal 1 - Service Excellence:
  - At a glance
  - Early impact
- Goal 2 - Community Engagement
  - By the numbers
  - Measurable Impact
- Goal 3 - Talent Development & Leadership
  - KPI Status
- Goal 4 – Operational Efficiency & Technology
  - Process Flow
- Key Takeaways

He also spoke about *Futr Artificial Intelligence (AI) Secure Chat Platform – Pilot Program* that was presented to the Executive Finance Committee. The Futr AI is a secure chat platform as part of a pilot program with SG/PRC and NLACRC. The platform is designed to enhance communication by offering 24/7 availability, support in over 100 languages, and reduced response wait times. The platform complies with DDS and state requirements related to technology and AI, as well as confidentiality and HIPAA standards, and aligns with SG/PRC’s strategic goals and objectives. Lastly he shared the “Stay Connected” flyer which lists all of SG/PRC’s social media platforms as well as the website, that were shared with the community served.

D) **BOARD COMPOSITION**

The committee reviewed the current interview and recruitment process. Members reviewed applications from two regional centers to identify what they found beneficial. The committee discussed the following ideas:

- Creating a tangible document outlining the roles and responsibilities of board and committee members, similar to a job description.
- Defining the qualities of an ideal committee member.
- Creating fillable applications for both committee and board membership.
- Adding a question to the application asking whether the applicant is currently employed by an organization that provides services for individuals with developmental disabilities.
- Inviting Yeilen Hernandez, Chief People Officer, to attend the next committee meeting.

**E) ADJOURNED**

The meeting was adjourned.