



Position: Part-time Floater Service Coordinator

Bilingual: English/Spanish Preferred

Unit: On Duty and Floater Services

Location: Pomona Office

Full-time, Non-exempt

Salary Range: \$24.25- 39.14 Hourly

The Organization

San Gabriel/Pomona Regional Center (SG/PRC) is a private, non-profit agency that is contracted with the State of California, Department of Developmental Services, to provide services to individuals with intellectual and developmental disabilities. SG/PRC has proudly served the San Gabriel and Pomona Valleys since 1986, serving 30 cities in its catchment area. We serve individuals across the lifespan from infants and toddlers, school age children, transition-age youth, to adults and aging adults.

The Position

Under the general direction of the On Duty and Floater Services Department Manager, the Part-time Floater Service Coordinator (SC) Position works 20 hours per week and is responsible for supporting caseloads that are temporarily vacant by assisting with all aspects of the case management services.

Essential Job Functions

- Provides support to caseloads that are temporarily vacant and assists with all aspects of the case management services.
- Explains available resources and services to individuals and their families.
- Assists individuals with developmental disabilities and their families in locating services and programs within their community.
- Provides generic resources and recommendations for Regional Center services.
- Consults with Manager, appropriate liaisons, and specialist staff of the Regional Center to arrange services for individuals that are served including medical, psychological services, educational, vocational, and recreational programs, adaptive devices, and equipment.
- Conducts meetings with individuals we serve, their families, vendors, school districts, and other agencies.
- Consults with the individual whom we serve, their families, and vendors regarding the individual's needs.
- Develops and implements Individual Program Plans (IPP)
- Documents interim and annual reports within mandated timelines
- Writes inter-disciplinary notes.
- Performs other related duties as required.

Employment Standards

Bachelor's degree in social work, psychology, human development, sociology, or a related field and one year experience in developmental disabilities or a related field.

A master's degree in a related field can be substituted for the required experience.

Knowledge and Abilities

- Knowledge of individuals with developmental disabilities
- Interview, counseling, and crisis intervention techniques
- Demonstrate the ability to independently plan and schedule work
- Assess clients' needs and formulate goals and objectives
- Demonstrate the ability to effectively communicate verbally and in writing
- Must be able to multi-task and set priorities
- Must be able to meet strict documentation timelines
- Must be able to interact with others from a wide variety of cultural and social backgrounds
- Knowledge of word processing software (Microsoft Word) is required

Other Essential Requirements

- Service coordination is a community-based position that requires meeting with individuals served and their families in their home, in the community, or in our office location.
- Frequent telephone, virtual, and out-of-office meetings are required.
- A valid driver's license, reliable transportation and minimum liability insurance coverage is required.

Physical Demands & Work Environment

- Works 60% of the time in an office environment and 40% in the community at meetings or home visits.
- Ability to drive to and from meetings or home visits and walk from car to and from appointments.
- Occasional walking and standing to attend and participate in office meetings and trainings.
- Ability to sit for extended periods and operate a computer for report writing.
- Clear verbal communication in person and by phone.
- Occasional lifting, pushing, or pulling of items up to 25 pounds.
- Adequate visual acuity to read documents, use a computer monitor for prolonged periods, and review detailed information.
- 60% of the work time occurs in a typical office setting with standard lighting, temperature, and moderate noise levels.
- Employees are expected to follow safe and ergonomic work practices.

Reasonable accommodation may be provided to enable individuals with disabilities to perform essential job functions.

Professional Development Opportunities & Growth

SG/PRC values the professional development of staff! Many Services Coordinators and Administrative Staff gain experience and enter Supervisor, Manager or Director positions.

Diversity, Equity, and Inclusion

SG/PRC values and celebrates diversity. We continue to advance initiatives that strengthen our commitment to inclusion and belonging.