## SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. STRATEGIC DEVELOPMENT COMMITTEE MINUTES

July 23, 2025

The following committee members were present at said meeting:

**MEMBERS:** STAFF:

Julie Chetney, Chairperson Jesse Weller, Executive Director

Trish Gonzales, Board President Erika Gomez, Liaison to the BOD & RDDF

Bill Stewart, Board Director Natalie Webber, Committee

Member

#### **MEMBERS ABSENT:**

Gisele Ragusa, Committee Member Yan Li, Committee Member Lisa Nguyen, Committee Member

#### **GUESTS:**

None

# RECOMMENDED BOARD ACTIONS THE STRATEGIC DEVELOPMENT COMMITTEE RECOMMENDS THAT THEY TAKE ACTION ON THE FOLLOWING:

### ITEMS DISCUSSED

**A)** <u>CALL TO ORDER</u> – Julie Chetney, Board President, called the meeting to order at 6:05 p.m. A quorum was established.

# B) AGENDA & MINUTES APPROVAL

- The agenda was reviewed.
- The minutes of the meeting on June 25, 2025, were tabled.

# C) PUBLIC INPUT

None

### D) <u>STRATEGIC PLAN – Quarter 4 (April-June 205) Updates</u>

Executive Director, Jesse Weller, provided the following updates

#### Highlights by Goal:

- Goal 1: Service Delivery Excellence Response times reduced to 24–48 hours; culturally responsive services expanding; multilingual resources and forums launched; yearly data collection program in place. The No/Low POS rate for children 3–21 decreased from 37.1% (FY 21/22) to 28.4% (FY 24/25). Equity progress reflected in higher per capita spending across ethnic groups.
- Goal 2: Community Engagement & Advocacy Four engagement events held, including Sirens of Silence and Empowerment Conference (450+ attendees); multilingual campaigns launched; new website live; Parent Mentor Initiative and advocacy trainings expanded.
- Goal 3: Workforce Development Turnover reduced from 12% to under 3%; recruitment outreach targeting bilingual/clinical staff; onboarding and training systems strengthened; mentorship/leadership development program in progress.
- Goal 4: Operational Efficiency & Technology Department process review completed; Atlas and new cloud-based tools rolling out; new ticketing and website systems launched; strong stakeholder survey participation.

Summary: SG/PRC continues to advance on all goals, with progress in service access, community involvement, workforce retention, and technology improvements. Monday.com will support project tracking and transparent reporting to the Board.

# E) **BOARD COMPOSITION**

The committee entered closed session to conduct interviews with the following applicants:

- M. Martinez
- J. Liu

## F) ADJOURNED

The meeting was adjourned. The next Strategic Development Advisory Committee meeting is scheduled for August 27, 2025.